ermeo

Tool Overview

Ermeo is a simple tool that allows the equivalent of paper forms to be digitized using mobile devices (tablets, smartphones ATEX) for the collection of technical data and for the automatic management of intervention reports, with reliable information

To provide the right information at the right time to a mobile technician

Facilitate the feedback of information directly from the field

Benefits & Applications

- Improvement of the maintenance activities
- Saving time during the entry of the intervention reports on the SAP software
- Quality & digitalization of the reports (reliability, traceability, photos…)
- Knowledge sharing with the troubleshooting support
- Automatic recovery of the intervention reports and round's sheets
- Immediate availability of the technical documentation

20%
Improvement on the technician's operational efficiency

70%
Off the re-intervention rate